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on 8/17/2004  
Date

Kathleen Schintz  
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**PATENT APPLICATION**

Attorney Docket No. **RECEIVED**  
A2038-08-NP **CENTRAL FAX CENTER**

**AUG 17 2004**

**NOTICE OF APPEAL FROM THE EXAMINER  
TO THE BOARD OF APPEALS AND INTERFERENCES**

**OFFICIAL**

In re application of: **Vincent P. Vaccarelli et al.**

Application No.: **10/083,263**

Group Art Unit: **3627**

Confirmation No.: **4221**

Filed: **2/25/2002**

Examiner: **James A. Kramer**

For: **CUSTOMER SATISFACTION SYSTEM AND METHOD**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicant(s) hereby appeal(s) to the Board of Patent Appeals and Interferences from the Office Action dated 5/17/2004 of the Examiner twice or finally rejecting claim(s)

The items checked below are appropriate:

- ☐ 1. A response to the final rejection has been filed.
- ☒ 2. Please charge the Appeal Fee of \$330.00 to Deposit Account No. 24-0025 (An additional copy of this Notice is enclosed herewith.)
- ☐ 3. A Petition for Extension of Time is enclosed.
- ☒ 4. This constitutes a request for any needed extension of time and an authorization to charge all fees therefor to the above Deposit Account, if not otherwise specifically requested.

Jeannette M. Walder  
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Signature under 37 CFR 1.191(b)

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Date: **August 17, 2004**

Customer No.: **25453**

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